

www.DuBoisGranite.com

DuBois Granite & Quartz "The Stone Fabricators"

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Caring for Quartz Countertops

The quartz or engineered stone you purchased is an investment that will give you many years of beautiful service. DuBois Granite & Quartz fabricates engineered countertops for numerous suppliers. Please visit a specific supplier's website for specific maintenance instructions and warranty information. For your convenience, we have compiled a few conservative recommendations for routine care and cleaning.

Staining

Your countertop is nonporous and does not require sealing or waxing. It is highly stain-resistant but not stain-proof. Any multipurpose cleaning or mild detergent can be used for cleaning. For stubborn stains, a soft cloth and Greased Lightning Cleaner are recommended products that can be found at most department and hardware stores.

Stubborn Messes

Your countertop is scratch-resistant but not scratch-proof. We recommend using cutting boards when cutting or chopping. To remove adhered materials, use a plastic putty knife or a single-sided razor blade. If the metal blade leaves behind a metallic mark, a mild detergent will likely remove it. Most countertops will chip if they are hit with a heavy object. DuBois Granite & Quartz will fill chips with resin epoxy and polish smooth to touch.

Protecting from Heat

Your countertop is heat resistant but not heat-proof. The use of a hot pad or trivets is recommended for all items coming from the oven. Quartz countertops can tolerate moderately hot temperatures for brief periods of time. Take care to avoid direct contact with radiant heat for long periods of time. The heat will not affect the quartz component but may start to discolor the resin/polyester binder.

Products to Avoid

Avoid exposure to strong chemical and solvent cleanings as they can permanently damage your countertops. Do not use products containing Trichloroethane or Methylene Chloride, commonly found in paint remover or strippers. Please read the list of ingredients prior to use on your surface. Avoid highly aggressive agents, like oven cleaner, that have high pH levels. Exposure to harsh agents should be rinsed immediately to neutralize effects, but may not eliminate damage.